

City of Charleston Flood Safety Be Ready Before It Rains or Storms

You live in or near a Special Flood Hazard Area (SFHA).

~FLOODING CAN HAPPEN ANYTIME~

Here's how to prepare, protect, and stay safe.

Flood Safety & Preparedness

*Important information for Charleston residents in the
100-year FEMA floodplain*

Know Your Flood Hazard:

Flooding can occur beyond mapped zones—stay informed.

Visit charleston-sc.gov/Know-Your-Flood-Zone
or call **(843) 579-6481** to check your flood zone.

City staff are available to help provide flood hazard
information for property owners.

Protect Natural Floodplain Functions:

- Please do not dump into ditches, ponds, drains, or streams
(City Code 27-40).
- Illicit discharges pollute the water, clog our storm drains
and worsen flooding.



City of Charleston Floodplain Management
2 George Street, Suite 2100
Charleston, South Carolina 29401

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Protect People:

1. **TURN AROUND, DON'T DROWN** - Never drive through floodwaters
2. Store emergency supplies and important documents in waterproof containers and create an evacuation plan
3. Evacuate when ordered; learn your zone at <https://www.scemd.org/prepare/know-your-zone/>

Build Responsibly:

All work in the SFHA requires a building permit, including replacement of flooring and ductwork after a flood event. Substantially improved or damaged buildings must be brought into compliance with current flood- design requirements
(City Code 27-116).

Insure Your Property for Flooding:

Standard homeowners insurance policies do not cover flood damage.

Policies take effect 30 days after purchase, so act early!

Visit [floodsmart.gov](https://www.floodsmart.gov) or call **1(888) 379-9531** to learn about NFIP contents and building coverage options.

Contact **(843) 579-6481** for more information regarding flood insurance options.

Protect Your Property:

Clear debris from drains, elevate utilities, and install flood vents.

Know how and when to safely turn off electricity and gas before a storm.

The City performs site visits and provides flood-protection advice upon request.

Call **(843) 579-6481** to request one-on-one flood protection advice.

Stay Informed & Connected:

- Tune in to local television and radio stations or purchase a weather alert radio.
- Follow @CityCharlestonSC for real-time updates.
- Drainage issues? Call our Citizen Services Desk at **(843)-724-7311**
- Floodplain questions? Call Floodplain Management staff at **(843) 579-6481**

For more information visit our website at charleston-sc.gov/floodplain-management

or by scanning
this QR Code

