



# CHARLESTON FIRE DEPARTMENT



## Fire Marshal Division

### *Information Bulletin*

## Compliance Reporting

## 3rd Party Inspection, Testing, and Maintenance

The Charleston Fire Department has implemented an online program for the submittal of fire and life safety system reports. Fire protection and life safety systems are among the most important components in any building to preserve lives, protect property, and enhance firefighter safety. Routine maintenance is critical to ensure systems are ready to protect citizens, first responders, and property throughout our historic community.

The Compliance Engine by Brycer was selected, through a competitive procurement process, to provide a single point online reporting system. The Compliance Engine is a web-based technology service and analytic suite that will assist the Charleston Fire Department proactively drive fire code compliance and ensure a safer community.

The initial implementation phase occurred on **September 1, 2021**. The first phase included multiple system types for properties throughout the City of Charleston. Additional phases will be considered as the program develops and may include:

- Additional fire & life safety systems or periodic inspections.
- Apartment complex verification of smoke alarm testing, emergency escape window maintenance, and fire separation validation.
- Opportunities for residential rental life safety compliance reporting.
- Future consideration of partnering with local State and Federal entities to consider improving reporting strategies (please note this program currently does not apply to properties that are **owned and operated** by State or Federal government entities).

Vendors conducting service and maintenance work on fire and life safety systems or installing new systems, within the City of Charleston, will be required to register and utilize the third-party reporting system. Brycer provides complimentary registration help and training to contractors. Currently, the reporting fee is \$15 per report, that is charged and billed by the 3rd party to the reporting contractor. This fee is subject to change by the jurisdiction.

The implementation of this program will not impact a building owner's ability to select an approved fire protection vendor or contractor. Property owners may establish an account with The Compliance Engine to access, monitor, and track the reports associated with their property.

**Learn more about the program or the type of systems that will be tracked by visiting:**

[www.charleston-sc.gov/ComplianceReporting](http://www.charleston-sc.gov/ComplianceReporting)

**Register as a contractor or property owner, request training, or submit a report by visiting:**

[www.TheComplianceEngine.com](http://www.TheComplianceEngine.com)