City of Charleston

CENTRAL BUSINESS DISTRICT IMPROVEMENT COMMISSION

FRIDAY, APRIL 16, 2021
Staff Updates

- Public Participation will be held at the end of this meeting.
- Police Department Update
- Business Improvement District Consultant Update
- ULI/Riley Center Technical Assistance Panel Update
- Maintenance Walks – Updated Schedule
- Safety & Appearance Report Updates
Safety: Police Department Efforts

• CPD has broken down responsibility into 3 areas:
  – 1) Patrol Operations
  – 2) Logistics of Enforcement
  – 3) Undercover Operations & Enforcement

• **No Trespassing:** CPD has collected signed private property trespassing enforcement authorization forms for **79 properties** since the inception of the program in September.

• **Lighting:** CPD completed a lighting inspection and submitted a list for in September. They are now confirming that those lights have been replaced and will update the list within the next 90 days.
Safety: Outreach Program & Sampling Ban

- City Outreach Worker has connected with 168 businesses on King Street. They have engaged with 121 individuals experiencing homelessness on King Street and adjacent areas.

- On December 1, City Council approved the sampling ban ordinance. Since passing the ordinance, reports of aggressive sales have dramatically decreased.
Departments have collaborated on COVID-19 signage for both the public realm and businesses.

PP&S has also provided a COVID-19 resource list and assisted Legal in responding to over 130 inquiries to covid-19businessinquiry@charleston-sc.gov.

Additionally, Livability & Tourism and Police have collaborated with the Fire Marshal to conduct saturation enforcement as needed.
Appearance: Maintenance Walks
Appearance: Livability & Tourism Code Enforcement

- **Graffiti/Stickers**: 48%
- **Trash/Litter**: 11%
- **Abandoned Bike**: 3%
- **Cart Placement**: 9%
- **Cleanliness & Appearance**: 6%
- **Weed Overgrowth**: 3%
- **Signage**: 6%
- **Other**: 9%
- **Noise**: 5%

Date Range: 9/24/20 - 4/09/21
Appearance: Public Service Work Orders

Concrete Sidewalk: 11%
Bluestone: 35%
Utility Cover: 16%
Big Belly: 8%
Stormwater: 7%
Misc.: 16%
Pothole: 5%
Crosswalk: 2%
CITY OF CHARLESTON
CENTRAL BUSINESS DISTRICT RESOURCES

GARBAGE
Garbage is collected 7 days a week on King Street.
Late Night Venues: Rolling carts should be placed no earlier than 3 AM (1st collection is at 5 AM).
Retail/Early Closing Restaurants: Carts should be placed no earlier than 6 AM (2nd collection is at 9:30 AM).
Report garbage not collected to the Citizen Services Desk at (843) 724-7311 or online at www.charleston-sc.gov/CitizenServicesDesk

GRAFFITI REMOVAL
Report graffiti to the Citizen Services Desk at (843) 724-7311.
Prevent Graffiti: Remove graffiti quickly without drawing attention to discourage continued tagging. If you see someone actively vandalizing, call the non-emergency number at (843) 743-7200.
Sticker Removal: Use a degreaser or spot removal, razor blades, and rags to remove sticker residue. Stickers may also be easier to remove after heavy rain.

LITTER CLEANUP
Call 1-877-7LITTER / 754-8837 to report someone littering.
Report littered locations to the Citizen Services Desk at (843) 724-7311 or online at www.charleston-sc.gov/CitizenServicesDesk
Cigarette Litter: Dropping cigarette butts on the ground is littering and is illegal. Encourage smokers to use public, portable and pocket ashtrays. Report someone littering at 1-877-7LITTER.
Keep Charleston Beautiful needs volunteers to help clean up around the city. Organize your own cleanup event, or call (843) 579-7501 to learn more!

STREETS & SIDEWALKS
Report dead or overgrown plants, trees, and weeds that are in the public right-of-way.
Report potholes and request brick and bluestone repairs.
Report damages to the Citizen Services Desk at (843) 724-7311 or online at www.charleston-sc.gov/CitizenServicesDesk

HOW TO RECYCLE
Make sure you are putting the right items in the right place! Ask yourself:
- Is it cardboard, glass, metal, or a plastic container? If not, it belongs in the trash. Cardboard should be flattened & secured.
- Is the container empty? Food, liquids, and other materials need to go in the trash.
- Non-recyclable items: Clothes, containers with food (ex. pizza boxes), dollies, waste, diapers, styrofoam, in the trash.
Sign up for Charleston County Business Recycling at (843) 720-7111 or visit their website to learn more at www.charlestoncounty.org/departments/environmental-management/business-recycling.php

STORM DRAIN MAINTENANCE
Monitor your nearby drains and remove debris on and several yards around the drain as needed particularly before a rain or storm event. Report severely clogged drains to the Citizen Services Desk at (843) 724-7311 or online at www.charleston-sc.gov/CitizenServicesDesk
Garbage bags, buckets, brooms, rakes and gloves are helpful when inspecting and cleaning storm drains.
Learn more at Adopt-A-Drain: www.charleston-sc.gov/Adopt-A-Drain

ADDITIONAL RESOURCES
City of Charleston Citizens Services Desk
www.charleston-sc.gov/CitizenServicesDesk
Central Business District Resources
www.charleston-sc.gov/CBDResources
Keep Charleston Beautiful
www.charleston-sc.gov/KeepCharlestonBeautiful
Safety & Appearance: Vacant Storefront Registry

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<tr>
<th>Goals</th>
<th>Objectives</th>
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<td>To decrease vacancies in the CBD by dis-incentivizing property owners to allow storefronts to remain vacant for extended periods.</td>
<td>To ensure that vacant storefronts are safe.</td>
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<td>To increase property owner accountability to the City and to the surrounding merchants.</td>
<td>To improve the look and feel of King Street.</td>
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<td>To temporarily activate vacant storefronts &amp; support tenant attraction.</td>
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Safety & Appearance: Wayfinding
Work Groups

• Safety & Appearance Outreach & Materials
  – Marty Wall & Lauren Fox

• Wayfinding Signage
  – Stacy Smallwood & Tim Mueller

• Pop Up Shop Initiative
  – Tom Stockdale & Tyrone Wilson

• 2021 Holiday Decorations
  – Helen Hill & Andy Birlant

• Programs & Events
  – Lamar Bonaparte
Public Participation Period
Next Steps

- Next Meeting: Friday, May 21 at 3:30 PM
  - Work Groups Updates
  - Staff Updates
    - BID Consultant
    - Market Street Maintenance Walk?
    - Wayfinding
    - Vacant Storefront Registry

Responsible Parties
- Council
- Staff
- Property Owners
- Vendors
- Nonprofits & Institutions

Public Value
- Successful Business District
- Safe
  - Welcoming to All
  - Beautiful & Clean
  - Positive Experience
  - Sense of Place

CBDI Commission