



U.S. Small Business
Administration

**SBA Virtual Disaster Loan Outreach Center
for South Carolina**

Got Damage from May/June Civil Unrest?

SBA CAN HELP!



SBA Low-Interest Federal Loans for Disaster-Related Damages

ECONOMIC INJURY - Small businesses and nonprofits
(Working capital, no physical damages needed to apply)

Interest rates as low as:
3 % for businesses
2.75 % nonprofit organizations
Maximum loan amount is \$2 million

APPLY NOW!!!

Virtual Disaster Loan Outreach Center (VDLOC)

FIRST STEP: Apply online with SBA at: <https://disasterloanassistance.sba.gov/>

For one-on-one assistance with applying call: (800) 659-2955

Open: Monday – Sunday (7 days/week), 8 a.m. – 8 p.m. (Eastern Time)

Email questions to: FOCE-Help@sba.gov

Deaf and hard of hearing: 800-877-8339 / www.sba.gov

Note: Loan applicants should check with agencies / organizations administering any grant or other assistance program under this declaration to determine how an approval of SBA disaster loan might affect their eligibility.



Disaster Field Operations Center East

Release Date: Aug. 31, 2020

Contact: Michael Lampton (404) 331-0333

Michael.Lampton@sba.gov

Release Number: 20-456-A, SC 16592

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CORRECTED:

SBA Extends Hours of Virtual Loan Outreach Center in South Carolina and Announces New Phone Number

WASHINGTON – To provide better service to disaster survivors, the U. S. Small Business Administration announced today that effective immediately, the hours of operations for its Virtual Disaster Loan Outreach Center/Business Recovery Center (VDLOC) in **South Carolina** are now 8 a.m. to 8 p.m., Eastern Time, seven days a week, for small businesses and nonprofit organizations in the declared disaster area affected by civil unrest from May 28 through June 30, 2020. The new number to call the VDLOC for assistance is **(800) 659-2955**.

The declaration covers Charleston County and the adjacent counties of Berkeley, Colleton, Dorchester and Georgetown in **South Carolina**.

In accordance with health precautions for the Coronavirus (COVID-19), the SBA will not establish a field presence to assist survivors. However, SBA will continue to provide first class customer service and conduct outreach virtually with webinars, skype calls, phone assistance and step-by-step application assistance. To this end SBA has opened a Virtual Disaster Loan Outreach Center (VDLOC) to help survivors apply online using the Electronic Loan Application (ELA) via the SBA's secure website at <https://disasterloanassistance.sba.gov/> and there are virtual customer support representatives available to assist applicants with completing the online application. The VDLOC information:

Virtual Disaster Loan Outreach Center (VDLOC)

Open: **Monday - Sunday (7 days/week)**

Hours: **8 a.m. – 8 p.m. Eastern Time**

FOCE-Help@sba.gov.

Phone: **(800) 659-2955**

These services are only available for the South Carolina disaster declaration (# 16592) as a result of the civil unrest from May 28 through June 30, 2020, and not for COVID-19 related assistance.

Business owners should contact the Disaster Assistance Professionals at **(800) 659-2955** to schedule an appointment for immediate one-on-one assistance in completing their applications. Requests for SBA disaster loan program information may be obtained by emailing FOCE-Help@sba.gov. The SBA will conduct extensive outreach to ensure that all impacted by the disaster are afforded the opportunity to seek assistance.

For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private nonprofit organizations, the SBA offers Economic Injury Disaster Loans to help meet working capital needs caused by the disaster. Economic Injury Disaster Loan assistance is available regardless of whether the business suffered any physical property damage.

Interest rates are as low as 3 percent for businesses and 2.75 percent for nonprofit organizations with terms up to 30 years. Loan amounts and terms are set by the SBA and are based on each applicant's financial condition.

Applicants may apply online using the Electronic Loan Application (ELA) via the SBA's secure website at <https://disasterloanassistance.sba.gov/>.

Businesses and individuals may also obtain information and loan applications by calling the SBA's Customer Service Center at 1-800-659-2955 (1-800-877-8339 for the deaf and hard-of-hearing), or by emailing disastercustomerservice@sba.gov. Loan applications can also be downloaded at www.sba.gov. Completed applications should be mailed to: U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

The deadline to return economic injury applications is **May 17, 2021**.

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About the U.S. Small Business Administration

The U.S. Small Business Administration makes the American dream of business ownership a reality. As the only go-to resource and voice for small businesses backed by the strength of the federal government, the SBA empowers entrepreneurs and small business owners with the resources and support they need to start, grow or expand their businesses, or recover from a declared disaster. It delivers services through an extensive network of SBA field offices and partnerships with public and private organizations. To learn more, visit www.sba.gov.