TRC University Launches

The Technical Review Committee (TRC) held its first TRC University session on Wednesday, February 20th led by TRC Administrator Eric Shultz. TRC University is open to the public and is intended to maintain an open dialog with the development community about TRC processes and activities. In the inaugural session, Deputy Building Official Ken Granata showed attendees how to create an account in the Customer Access Portal (CAP) to gain digital access to plan and permit applications. This is an important step to the launching of e-reviews in July 2019 which will allow applicants to submit fully digital TRC plans. The next TRC University session will be Wednesday, May 22nd in the public meeting room at 2 George Street.

GovEx Came to Town

Our friends from the Center for Government Excellence (GovEx) came to visit and provided two half-day popup trainings on performance measurement and problem-solving using data & analytics. The trainings were held on March 1, 2019 in the public meeting room at 2 George Street and were open to any government employee in the Charleston region.

Let’s Frideate! New Cohort Kicks off in March

In January the first cohort of our Let’s Frideate series gathered for 45 minutes on Friday afternoons. The group worked through the processes of problem-framing using data, empathy, and stakeholder identification and then ideating around a particular problem or issue. While cohort 1 is still working, we will kick off a second cohort beginning in March with changes based on feedback.

Frideate (v) : Friday gatherings to ideate on solving issues or improving processes.