Below are answers to the most commonly asked questions about garbage and trash service in the City of Charleston. Please review and keep for future reference. For additional information please contact the Environmental Services Department (ESD) or visit charleston-sc.gov.

**GARbage:** All garbage must be placed in the roll out cart with a lid for storage and disposal. Garbage consists of all perishable refuse, household rubbish, and similar waste. Recycling is encouraged for bottles, paper, plastic containers, glass, some aluminum and metal.

**Garbage carts** shall not be set out any earlier than 6:00 p.m. the day before pickup and no later than 6:00 a.m. the day of pickup.

**Carts and Recycling Bins** must be removed from the street the same day as pickup by 6 p.m.

**BULK ITEMS:**
Call ESD at 724-7364 for pick up before placing an entire household of items curbside.

**MATERIALS NOT PICKED UP BY ESD:**
Construction material (generated by a contractor or homeowner) in excess of 90 gallons (approx. 3ft x 4ft x 1ft), car tires, car batteries, and paint cans (unless the paint is completely dry in the can) are NOT picked up by ESD. Recycling accepts wet paint in cans, but you must take it to the Recycling Center. Recycling does not pick up paint cans.

**YARD & BULK WASTE:**
This must not be placed curbside earlier than 2 days prior to pick up. Yard waste includes leaves, grass, bushes, vines trees, branches, and stumps. All leaves and grass shall be placed in recyclable paper bags. Loose leaves and grass placed at the curb in piles will not be collected. Logs, limbs, brush, and stumps shall be placed at the curb in the following manner:
- Length of material shall be limited to 4 feet.
- Diameter of material shall be limited to 4 inches.
- Materials shall not be placed on top of water meters, adjacent to fire hydrants, on top of sprinkler heads, or close to any object or material that may be damaged by mechanical loading devices.

Yard debris must be separated from all other trash, construction debris, furniture, or white goods (stoves, refrigerators, freezers, etc.).

**MISCELLANEOUS:**
- It is unlawful for any owner, manager, employee, agent, or contractor to deposit materials from that business in litter receptacles/baskets.
- Tenants and property owners are responsible for picking up all litter, spoilage, debris, and broken glass, etc. from the front of their property, over the sidewalk, and into the gutter.
- It is unlawful for dog & cat owners, keepers and walkers to allow pets to discharge their excreta on any property other than your own. This means public sidewalks/streets, trees & treewells, fire hydrants, garbage carts, etc. Do not deposit waste in public trash baskets or garbage carts other than your own.

**IMPORTANT PHONE NUMBERS**

*Charleston County Recycling:*
Call 720-7111 at 13 Romney Street to receive a Calendar and to order a SINGLE STREAM bin for bi-weekly curbside pick up. Remember to recycle used motor oil & filters, batteries, textiles, computers, electronics, leftover paint, and corrugated cardboard by taking it to the Recycling Center.

*Bees Ferry Landfill (West Ashley)*
The landfill is located at 1344 Bees Ferry Road, 571-0929. Dispose of paint, bricks, construction, scrap metal, appliances, tires, anti-freeze, yard waste, and old gasoline at this location. For household hazardous waste, call 763-8564.

*Department of Health & Environmental Control – Trident District Office*
Call - 953-0038

*Keep Charleston Beautiful*
Jen Scales - 579-7501

*Charleston City Ombudsman & Citizens Assistance*
Brian Sheehan - 724-3745, 577-5550

*City of Charleston Building Permits*
City permits are required for any work planned inside or outside your home including painting. Call 724-7320 for information and guidance.
The City of Charleston will issue one roll out garbage cart to each customer on once per week routes. A customer is considered a single family residence or business located on the route. Customers on once per week collection schedules must utilize the standard roll out garbage carts issued by the City of Charleston. This cart remains the property of the City.

The container is a wheeled, counter balanced, heavy duty plastic 96-gallon cart, with an attached lid and rolls easily to the curb for collection. There are two smaller sizes, 64 and 35-gallon carts available. Customers may purchase additional carts from the City at cost. Prices range from $48.00 to $34.00. Please call 723-2278 for specific prices. Purchased carts become the property of the purchaser.

Carts that are damaged by a City sanitation vehicle or through normal wear and tear (including a purchased cart) will be repaired if possible by the City at no charge.

Carts that can not be repaired will be replaced at the City’s option. Carts that have been lost or damaged through misuse or neglect will be replaced by the property owner/tenant at the City’s purchase price.

Delivery, replacement, and repair of garbage carts will be made on an “as requested” basis. When a customer requests the repair or exchange of a cart, the customer must ensure that the cart has been cleaned prior to the scheduled service. The Sanitation Department will not exchange or repair unreasonably unsanitary carts.

Carts which are City property that are missing or have been stolen must be reported to the Charleston Police Department to establish a record of stolen property. Call 743-7200 to make a report. Once reported, the City will inventory the surrounding area to locate the cart. If not found, the property owner will receive a replacement cart at no charge.

It is requested by the Department of Public Service that City issued roll out carts be used for storage and disposal of garbage ONLY. Garbage must be placed in plastic bags for cleanliness and to assist in the prevention of litter on the streets.